

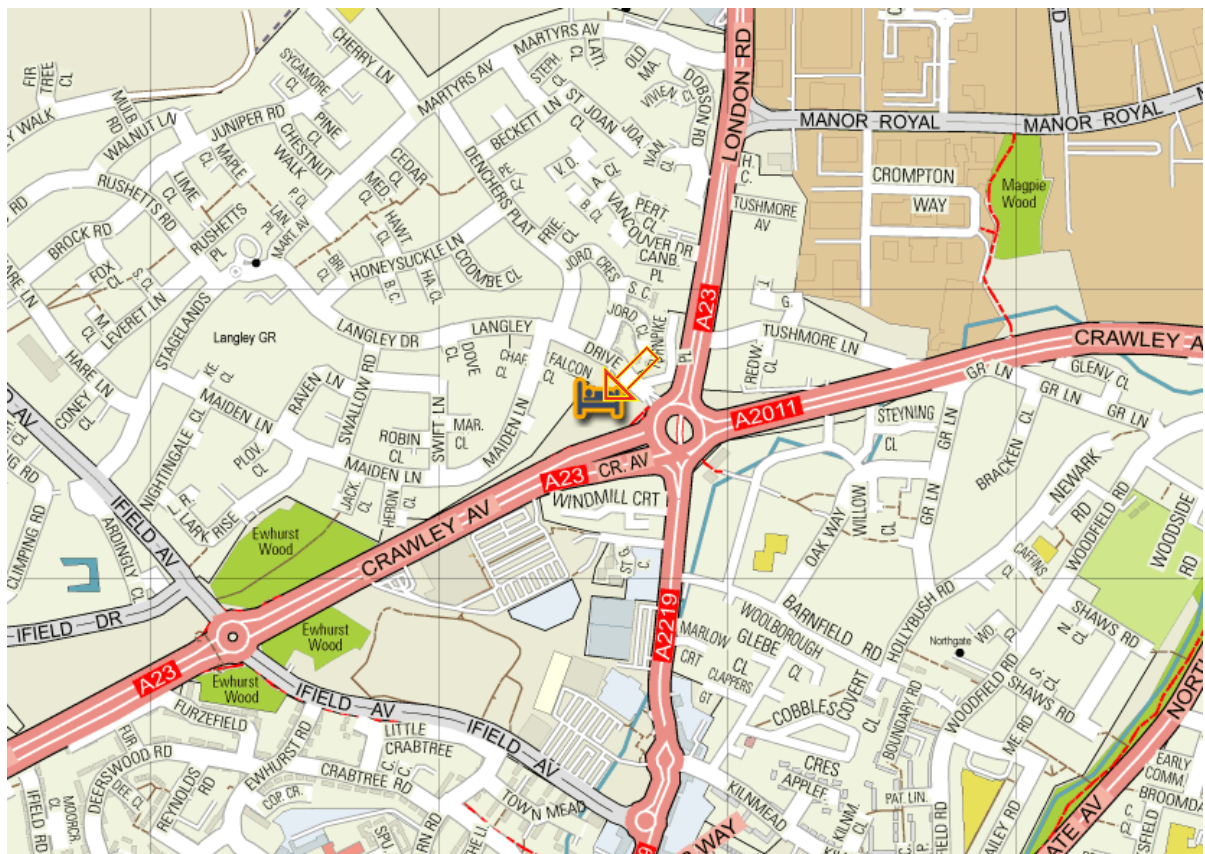
Learning & Development Conference

Date

Tuesday 11 October 2016

Location

The Arundel Suite
Crowne Plaza
Langley Drive
Crawley RH11 7SX



Travel & Car Parking

Please be aware that Southern Rail is currently intending strike action on 11 October so this may affect your travel arrangements.

Free car parking is available at the hotel subject to entering your car registration number in the machine inside reception or the Arundel suite. Failure to do so could result in a penalty charge.

Whilst the car park is large, spaces cannot be guaranteed as they are available to all guests of the hotel, so please allow sufficient time to find alternative parking if required. No parking restrictions apply to the side roads nearby.

Conference Agenda

08.30 - 09.15 Registration, refreshments and networking

09.15 - 09.20 Welcome

Richard Cohen, Nsure & Sussex President

09.20 - 10.20 Flood insurance – the past, the present and the future

Mark Dunham, UK & I GI Property Underwriting Manager, Aviva

10.20 - 10.35 Refreshment Break

10.35 – 11.35 Opportunities for all in insurance

Keynote speaker – Julie Page, Managing Director, UK National, Aon Risk Solutions

11.35 - 12.20 Regulatory developments

David Sparkes, Head of Compliance & Training, BIBA

12.20 - 13.15 Networking Lunch

13.15 - 14.15 Autonomous and self-driving vehicles – experts debate the insurance implications

Simon Baker, Head of CLI Underwriting, AXA Insurance

Craig Beattie, Senior Analyst, Celent

Colin O'Neill, Senior Forensic Collision Investigator, Sussex Police

14.15 - 15.00 Negotiation skills and crisis management in life threatening situations

Mark Harris, Vice President, Crisis Response Services, Olive Group

15.00 - 15.15 Refreshment Break

15.15 - 16.15 Cyber threat – preparing your business

Rachael Shoer, Cyber Specialist (Underwriter) AIG

16.15 – 16.30 Consolidate today's learning

Sue McCall, Aspen Insurance & North Downs

16.30 Conference closes

Refreshments

Tea & coffee will be available during the refreshment breaks. A buffet lunch will also be provided.

If you have any special dietary requirements (vegetarians already catered for) or any other particular needs, please contact secretary@sussexcii.org.uk to discuss your requirements.

Wi-Fi

Free wifi will be available to all delegates and the code will be advised on the day.

Conference Chairman

Sue McCall	Aspen Insurance	North Downs
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Conference Organisers

Phil Bristow	Nsure Chartered Insurance Brokers	Sussex
Gabriella Hobart	Zurich Insurance Group	North Downs
Gareth Jones	Pi4U	Sussex
Susan Stamp	IIS Secretary/Programme Coordinator	Sussex
Paul Tunnell	NDII President	North Downs

Conference Speakers

Richard Cohen	Nsure Chartered Financial Planners & Sussex President
Mark Dunham	Aviva
Julie Page	Aon Risk Solutions
David Sparkes	BIBA
Simon Baker	AXA
Craig Beattie	Celent
Colin O'Neill	Sussex Police
Mark Harris	Olive Group
Rachael Shoer	AIG
Sue McCall	Aspen Insurance & North Downs

Conference Sponsor



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