

# Simply Sussex

### www.sussexcii.org.uk





President's Round Up – Mark Longford

Climate Change, Still A Myth?



Many insurers have suffered large international weather-related losses this year and most recently Storm Desmond wreaked havoc in Cumbria. Whilst the financial cost has yet to be counted, the personal cost to our clients is heartbreaking. The dedication of those in our profession handling property claims and ensuring policyholders have a dry roof over their heads is the true measure of what we do. Issuing cheques is the easy part but being there

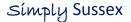
to listen and help in times of need makes us unique in financial services. Companies have established crisis centres nearby and, of course, CII colleagues living and working in the affected areas are also impacted personally... but they still continue to support and take a lead.

The recent Agreement at the UN Climate Change Conference in Paris to limit the rise in global temperatures is probably the most important in our lifetimes. As delegates return to nearly 200 countries, I hope they will engage with insurance professionals who have direct experience of weather-related claims and can draw on records kept over 200 years. Meanwhile what we recently called '100 year events' are rapidly returning only a few years later. As Life underwriters have risen to the challenge of increasing longevity, General Insurance underwriters must now modify their assumptions of climate impact.

> Calling the Paris climate deal "a health insurance policy for the planet" UN Secretary-General Ban Ki-Moon urged governments to waste no time in delivering on commitments to fight global warming.

This then is the backdrop for future insurance professionals and we are fortunate in attracting some very bright minds and caring professionals to lead us forward. Climate change will become an increasingly discussed topic and I will be asking the Programme and CSR teams in January to consider inviting a prominent speaker to share their views with our Sussex membership. The 2016 Learning & Development Conference may be an opportunity for Sussex to lead the way. For those who doubt that the Earth is warming, perhaps this might form the topic of a future Sussex Debate?











Secretary's Soundbites ('Susan's Stamp!')

#### **Meet Ciindy!**



Have you met Ciindy yet? She's the avatar guide on the CII's Insurance Made Simple website, ready to give free and independent insurance advice to the general public 24/7.

Just visit <a href="www.askciindy.com">www.askciindy.com</a> and type in your own questions. Even better still, there is lots of useful information on Ciindy's home page, including advice on topical insurance issues featured in the media. A few weeks ago, she focused on travel claims and problems arising from the Sharm-el-Sheikh incident. As events have moved on since, advice for flooded homeowners has replaced stranded tourists as top priority. So, right on cue, Ciindy has answers to popular flood-related questions and a downloadable 'Quick guide to Flood insurance'.

The Flood guide is just one of a great set, all in downloadable pdf format and covering a wide range of subjects, from Motor insurance for different types of customers, through to Student insurance. What a perfect opportunity to engage with the next generation of professionals and encourage them into responsible habits! Perhaps Student Liaison officers for colleges and universities should distribute copies to new starters as part of Freshers' Week, as well as the inevitable lowdown on the local hostelries?

And don't forget the excellent browse topics sections on Motor, Travel, Home and Pet insurance. These are self-contained teach-ins, each with their own short quiz, video, useful set of questions and answers and the relevant downloadable pdf guides. Ciindy also has helpful pointers for those who are going travelling, buying their first car or home or thinking about buying a pet; all situations which could be daunting as well as exciting for first-timers.

The entire website is simple to navigate and everything is easy to read, in jargon-free plain English and with no existing insurance knowledge required. I'm sure Jeff Heasman (of 'Writing to express and not to impress' fame) would be suitably impressed.

If you want to avoid insurance queries from party bores over the festive season, why not tell them about the excellent Ask Ciindy App which they can download instead? You heard it here first......!



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Best wishes.



(Simply Sussex will take a holiday over the Christmas and New Year break from 27 December and resume 11 January.)

# **Year Planner 2015 - 16**







December	January	February	March	April
Minimal bookings due to availability		AMM Review date tba	Possible CSR evening talk tba	Add Notes
1 Tu COUNCIL RC to run	1 Fr New Year's Day	1 Mo	1 Tu 2xNetworking SS	1 Fr
2 We	2 Sa	2 Tu Info gathering skills SS	2 We	2 Sa
3 Th	3 Su	3 We	3 Th Council reports deadline	3 Su
4 Fr Christmas lunch SS	4 Mo	4 Th	4 Fr	4 Mo
5 Sa	5 Tu	5 Fr	5 Sa	5 Tu Eastbourne Pier fire AF
6 Su	6 We	6 Sa	6 Su	6 We
7 Mo	7 Th	7 Su	7 Mo	7 Th
8 Tu	8 Fr	8 Mo	8 Tu	8 Fr
9 We	9 Sa	9 Tu	9 We	9 Sa
10 Th	10 Su	10 We Clandon fire talk ML	10 Th	10 Su
11 Fr	11 Mo	11 Th	11 Fr STRATEGY GROUPGJ	11 Mo CII Written Exams prop
12 Sa	12 Tu PROGRAMME PB	12 Fr	12 Sa	12 Tu CII Written Exams prop
13 Su	13 We	13 Sa	13 Su	13 CII Written Exams prop
14 Mo	14 Th	14 Su	14 Mo	14 Th
15 Tu Expenses deadline	15 Fr	15 Mo	15 Tu	15 Fr
16 We	16 Sa	16 Tu	16 We	16 Sa
17 Th	17 Su	17 We	17 Th COUNCIL ML	17 Su
18 Fr	18 Mo	18 Th	18 Fr	18 Mo
19 Sa	19 Tu	19 Fr	19 Sa	19 Tu
20 Su	20 We Donoghue v Stevenson	20 Sa	20 Su	20 We
21 Mo	21 Th	21 Su	21 Mo	21 Th Structural defects PB
22 Tu	22 Fr	22 Mo	22 Tu	22 Fr
23 We	23 Sa	23 Tu	23 We	23 Sa
24 Th	24 Su	24 We	24 Th	24 Su
25 Fr Christmas Day	25 Mo	25 Th	25 Fr Good Friday	25 Mo
26 Sa Boxing Day	26 Tu Insurance Act PB	26 Fr Review IIS H&S policy (SS)	26 Sa	26 Tu
27 Su	27 We	27 Sa	27 Su	27 We AGM/Awards Dinner
28 Mo <i>B/H</i>	28 Th	28 Su	28 Mo Easter Monday	28 Th
29 Tu	29 Fr ANNUAL DINNER	29 Mo	29 Tu	29 Fr
30 We	30 Sa		30 We	30 Sa
31 Th	31 Su		31 Th	Network News deadline 2 May