



Learning & Development Conference 2018

About our day's speakers.....



**Ian Kemp, Chartered Insurer, ACII, MBA, MCIHT
Commercial Motor Underwriting Director, RSA**

With over 30 years in the industry, Ian Kemp is an experienced Motor Underwriting Director and has been responsible for the RSA Commercial Motor Portfolio for the past 8 years.

Ian is the company Lead in the Greenwich GATEway autonomous vehicle project and a consortium board member. The GATEway project is trialling both Automatic Valet Parking (AVP) technologies as well as level 5 autonomous 'pods' around the Greenwich peninsula testing technology, user sentiment and the interaction between autonomous vehicles and pedestrians.

Ian has a fascination for all things Motor, and sees an unprecedented period of disruption and realignment ahead for the industry over the next 15 years driven by increasing levels of technology, automation, shift in customer behaviours and societal level changes.



**Jamie Macgregor
CEO, Celent**

With over 25 years in the field of insurance technology, working within the industry and as an advisor to it, Jamie leads the insurance practice of Celent globally and has recently been appointed to the position of CEO. Celent is a specialist research and advisory firm that focused on technology research for the financial services industry. Celent has analysts based in most of the world's leading financial and technology centres, including London New York, Hong Kong, Tokyo, Zurich, and San Francisco. Acquired in 2008, Celent is now a division of Oliver Wyman.



**Rod Carver MNI CMIOSH FCMI CFIRM FCII PCQI PIEMA
Senior Liability Risk Consultant**

Rod has worked for Zurich Insurance for thirteen years, providing customer and underwriter advice and support across Zurich's book of employers' general/public and products liability and recall risks both in the UK and overseas. Prior to joining Zurich he worked as a health and safety consultant and health and safety manager in a number of industry roles.



**Dr Peter Mansi PhD Eng Tech FIFireE MCSFS FFireInv MIAAI IAAI-CFI IAAI-ECT:
Partner, Fire Investigations UK**

A Certified Fire Investigator, Evidence Collection Technician and Member with the International Association of Arson Investigators, Member of the Chartered Society for Forensic Sciences and Fellow of the Institution of Fire Engineers and the UK Association of Fire Investigators. Peter served over 30 operational years in the London Fire Brigade and was the Borough Commander of the City of London and Group Manager for the Fire and Arson Investigation Team. Peter has been involved with many of the highest profile fire investigations within the UK and Ireland over the last 14 years; the Bethnal Green Road, Stevenage, Bray Co Wicklow, Warwickshire and Southampton Fire Fighter fatalities; Iron Mountain data storage warehouse fire in east London; the Cutty Sark fire; 'Operation Refit' murder investigation (Hertfordshire); the Royal Marsden Hospital, the Lakanal high rise multi-fatal fire and Grenfell Tower.



**Ian Smith
Senior Underwriter – Property, Aviva**

Ian joined General Accident Fire and Life Assurance Co in 1976 at their Nottingham Branch Fire Dept. He has worked in various roles within Aviva and its legacy companies but always with a strong bias towards Property and Business Interruption Insurance Underwriting in the regional trading teams. In 2012 he moved to his current role with Aviva's central Commercial Technical Underwriting Property team with particular responsibilities for Training and Development, Corporate Risks Accounts and claims issues. Ian is FCII qualified and a Chartered Insurer.

**Faye McGuinness
Head of Workplace Wellbeing Programmes at Mind**



Faye joined Mind in 2015 to lead on the development and implementation of a Cabinet funded programme to address the mental health of emergency services employees. The Blue Light Programme now in its 4th year, has delivered a range of interventions to staff and volunteers from ambulance, fire, police and search and rescue services across England and Wales.

Now, as Head of Workplace Wellbeing Programmes, Faye not only leads on the strategy and development of Mind's Workplace Wellbeing programmes but leads on one of their biggest employee mental health programmes to date. Faye heads up the Heads Together Workplace Wellbeing programme at Mind. This iconic programme looks to provide employers with easy access to best practice employee mental health resources and to empower employees with the tools they need to support themselves in the workplace. Faye is also leading on Mind's response to the Stevenson-Farmer review of mental health and employers 'Thriving at Work', and is supporting a number of employers on how best to implement the core and enhanced standards, including the NHS.